

Report on visit to Retail Pharmacy (Green Plus Pharma), Mhasrul, Nashik

Date of Visit: 26 Dec 2024

Venue: Green Plus Pharma, Mhasrul, Nashik.

Organized by: Mahavir Institute Of Pharmacy, Nashik.

Participants: D.Pharmacy Students

Introduction

Mahavir Institute of Pharmacy organized a visit to retail pharmacy (Green Plus Pharma), Mhasrul, Nashik on 26 December 2024. The visit aimed to provide D. Pharm students practical exposure to the operations of a retail pharmacy. Green Plus Pharma is a local retail pharmacy that offers a variety of pharmaceutical products including prescription medications, over-the-counter (OTC) drugs, health supplements and personal care items.

Objectives of the Visit

The objective of the visit was to observe the daily functioning of the pharmacy, understand the role of pharmacists in customer service, learn about the product range and inventory management, and gain insights into the business aspects of running a pharmacy.

Observations

During the visit students observed several key aspects related to operations, customer service, and pharmacy practice. Students observed the wide range of over-the-counter (OTC) medications, prescription drugs, health products and other pharmacy-related items. Students learnt about medication storage and management. Students also observed the inventory management. Students observed the process of prescription handling like receiving, verifying, and dispensing medications to customers.

Conclusion

The visit to Green Plus Pharma provided students with valuable insights into the daily operations of a retail pharmacy. They observed the critical role of pharmacists in ensuring the safe and effective use of medications, patient consultation, and adherence to legal and ethical standards. The students also gained an understanding of inventory management, customer service practices, and the use of technology in streamlining pharmacy operations. Overall, the visit emphasized the importance of the pharmacist's role in healthcare, highlighting both the technical and interpersonal skills required for effective patient care and pharmacy management.



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